

CTA ADA Advisory Committee Meeting Monday, January 13, 2020 Customer Service Intake: 1:00 p.m. Committee Meeting: 1:30 – 4:00 p.m.

## AGENDA

- 1. Call to Order
- 2. Roll Call Including Anyone on Phone
- 3. Announcements
- 4. Approval of October 15, 2019 Meeting Minutes
- 5. Public Comment (15 minutes)
- 6. 7000 Series Rail Cars
- 7. Red/Purple Modernization Program RPM
- 8. General Construction Report Update
- 9. Budget Overview
- 10. Customer Service Report
- 11. Elevator/Escalator Efficiencies Report
- 12. Rear Door Boarding Bus Pilot
- 13. Sub-Committee Reports
  - Funding Advocacy
  - Safety and Training
  - Wayfinding EXPANDED REPORT RE: SURVEY
- 14. Facilitator's Report ADA Compliance Programs Update
- 15. Old Business
- 16. New Business
- 17. Adjournment

The next ADA Advisory Committee Meeting will be held on MONDAY, APRIL 13, 2020. The meeting will be held in the 2<sup>nd</sup> Floor Boardroom at the CTA Headquarters, 567 W. Lake Street (SE corner of Lake & Jefferson Streets) from 1:30 p.m. to 4 p.m. This location is physically accessible and general/open access American Sign Language Interpreters are provided. Additional reasonable accommodation requests should be made 5 business days or sooner prior to the meeting by contacting Amy Serpe, Manager, ADA Compliance Programs, 312/681-2608 or aserpe@transitchicago.com.