CHICAGO TRANSIT AUTHORITY ADA ADVISORY COMMITTEE

NOTICE OF REGULAR COMMITTEE MEETING

January 6, 2020

A Regular Meeting of the Chicago Transit Authority's ADA Advisory Committee will be held on **Monday, January 13, 2020 at 1:30 o'clock in the afternoon,** at the offices of the Chicago Transit Authority, 567 West Lake Street, Second Floor, Boardroom, Chicago, Illinois, 60661 for the purpose of considering:

- 1. ADA Compliance
- 2. Customer Service

and to transact such other business that may properly come before the Committee at that time.

Prior to the Meeting, from 1:00 o'clock to 1:30 o'clock in the afternoon, CTA's Manager of ADA Compliance Programs, Amy J. Serpe, and a representative from CTA's Customer Service Department will be available in the Boardroom to take individual service complaints/comments from the public.

GREGORY P. LONGHINI Assistant Secretary Chicago Transit Board