CTA ADA Advisory Committee Meeting Monday, January 13, 2025 Hybrid Committee Meeting: 1:30 – 4:00 p.m.

AGENDA

- 1. Call to Order
- 2. Roll Call
- 3. Introductions/Announcements
- 4. Approval of October 7, 2024, Meeting Minutes
- 5. Public Comment
- 6. Construction Updates
- 8. Ridership Updates
- 7. Customer Feedback
- 10. Facilitator's Report
- 11. Old Business
- 12. New Business
- 13. Adjournment

The next ADA Advisory Committee Meeting will be held on: April 7, 2025

This will be a Hybrid meeting that can be viewed at 1:30 p.m. to 4 p.m. via the YouTube link: https://youtube.com/live/uRp6lq7-Apk?feature=share

OR

In person at 567 W. Lake St. Headquarters Second Floor Board Room Chicago IL, 60661

- General/Open Access American Sign Language Interpreters will be provided.
- Additional reasonable accommodation requests should be made 5 business days or sooner prior to the meeting.

Requests for reasonable accommodations/modifications may be submitted by contacting CTA's Customer Service Department in any of the following ways: **By e-mail**, use our <u>feedback form</u> or contact <u>feedback@transitchicago.com</u>. **By phone**, call 1-888-YOUR CTA (1-888-968-7282) (voice) or 1-888-CTA-TTY1 (1-888-882-8891) (TTY) or use the Relay Operator at 711.