

CHICAGO TRANSIT BOARD
Board Retreat
Saturday, January 25, 2025
8:30 A.M.

- 1. ROLL CALL**
- 2. PUBLIC COMMENT**
- 3. WELCOME AND CONFIRMATION OF MEETING OBJECTIVES**
- 4. START WITH WHY?**
- 5. BREAK**
- 6. CTA & TRANSIT-ORIENTED DEVELOPMENT**
- 7. CUSTOMER JOURNEY**
- 8. LUNCH & EXECUTIVE SESSION OF THE CTA BOARD**
- 7. BOARD POLICY OPPORTUNITIES**
- 8. BEST PRACTICES IN BOARD GOVERNANCE AND PERFORMANCE MANAGEMENT**
- 9. BREAK**
- 10. DEFINING SUCCESS IN GOVERNANCE**
- 11. 2025 BOARD WORK PLANNING**
- 12. CLOSING REMARKS AND ONE WORD CLOSE**
- 13. ADJOURNMENT**