



CHICAGO TRANSIT AUTHORITY SECOND CHANCE PROGRAM

2024 NATIONAL SECOND CHANCE MONTH



About Second Chance Program



- Nationally recognized training program that provides valuable job skills and career development to Chicago's returning residents and others who face challenges re-entering the workforce.
- Provides 315 temporary positions for participants to gain valuable work experience cleaning CTA's buses, trains, and facilities.
- Holistic approach to preparing individuals to reach their goals of self-sufficiency through permanent employment at CTA and other organizations.
- Offers a wide range of training, education, mentoring, career coaching and networking opportunities.

Second Chance Program Eligibility Requirements



SECOND
CHANCE
PROGRAM

Job seekers interested in participating must:

- Reside within the City of Chicago
- Be 18 years or older
- Have a barrier to employment – Justice Involved, Domestic Violence Survivor or Homelessness
- Meet drug-free workplace policies
- Have an interest in janitorial work

Second Chance Program Benefits



SECOND
CHANCE
PROGRAM

- \$15.80 per hour
- Free transportation on CTA, Pace & Metra
- 40 hours per week for at least 1 year (possibility of a second year based on availability & work performance)
- Paid Commercial License Permit (CLP) Training
- Professional development and career coaching
- Valuable work experience and transferrable skills
- Workshops to assist with applying for permanent positions

Second Chance Program Accomplishments



SECOND
CHANCE
PROGRAM

- Developed impactful community partnerships
 - Social service agencies
 - Community job fairs
 - Hope Behind Bars
- Provide impactful opportunities to residents
 - Over 2,250 participants onboarded
 - Over 1,100 program completions
 - Over 550 permanent CTA positions



NATIONAL SECOND CHANCE MONTH



National Second Chance Month



SECOND
CHANCE
PROGRAM

- According to the U.S. Department of Justice, each year more than 650,000 people are released from State and Federal prisons and over 70 million Americans have a criminal history record
- Prison Fellowship founded Second Chance Month in 2017 to raise awareness and improve perceptions of people with a criminal record, encourage second-chance opportunities, and drive momentum for policy change throughout the country.
- In March 2019, the White House issued an official proclamation, making April National Second Chance Month.



CTA National Second Chance Month Past Celebrations

CTA honors National Second Chance Month in a variety of ways including hiring events, awareness efforts, recognizing champions and advocates, and celebrating current and former program participants.





CTA CELEBRATES
NATIONAL
SECOND CHANCE MONTH
2024

**SECOND
CHANCE
PROGRAM**



CTA Celebrates National Second Chance Month 2024

In 2024, CTA is celebrating National Second Chance Month with:

- Three hiring events
- Awareness activities
- Hall of Fame Honors
- Participant appreciation events
- Partner and staff recognitions





Dr. Bria Hoosier
Director,
Workforce Partnerships



Morgan Thomas
Manager,
Second Chance Program

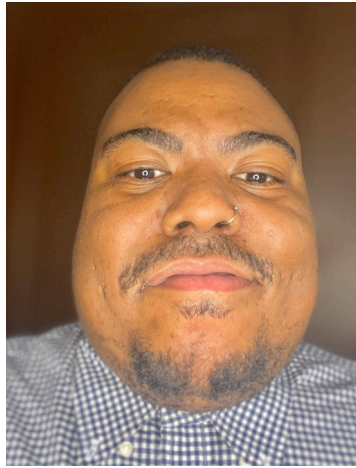


Coretta Rivers
Manager,
Second Chance Program

Second Chance Program Leadership Team



Melinda Crosby



Aarun Simon



Mia Goodman



Jacqueline Herrera



Raynette Clark

**Second Chance
Program
Team**



Dracin Williams



Jeevan Phadke



Jakiya Lockhart



Second Chance Program Internal Partners

Second Chance Program Social Service Agency Partners



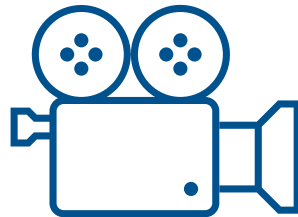
Department of Family Support Services DFSS

African American Christian Foundation
Breakthrough Urban Ministries
Cara Collective
Central States SER
Chicago Urban League
Community Assistance Programs (CAPs)
Goodwill Industries of Metropolitan Chicago
Haymarket Center
Growing Home Inc.
Howard Area Community Center
Inner Voice
Living Word Christian Center (Project R.I.S.E.)
Metropolitan Family Services

North Lawndale Employment Network
Phalanx Family Services
A Safe Haven Foundation
Safer Foundation
Salvation Army
St. Leonard's Ministries
St. Sabina Employment Resource Center
Universal Family Connection
Westside Health Authority



CURRENT PARTICIPANTS



Sidney Pruett and Bethany Darr
Bus Servicer Apprentices



**SECOND
CHANCE
PROGRAM**



FORMER PARTICIPANT

Morgan Thomas
Manager, Second Chance Program



**SECOND
CHANCE
PROGRAM**



HONOREES





Jakeisha Beals
Manager,
Maintenance - Rail

Jakeisha Beals – Manager, Maintenance – Rail

CAREER ROUTE – 12 YEARS OF SERVICE

JULY 2012	CAR SERVICER APPRENTICE
APRIL 2013	BUS SERVICER APPRENTICE
DECEMBER 2013	CAR SERVICER
FEBRUARY 2014	COORDINATOR, RAIL CAR APPEARANCE
APRIL 2020	MANAGER, MAINTENANCE - RAIL

**Tara Peters
Manager,
Rail Car Appearance**



Tara Peters – Manager, Rail Car Appearance

CAREER ROUTE – 10 YEARS OF SERVICE

JUNE 2014

BUS SERVICER APPRENTICE

NOVEMBER 2014

CAR SERVICER APPRENTICE

SEPTEMBER 2015

COORDINATOR, RAIL CAR APPEARANCE

OCTOBER 2016

MANAGER, RAIL CAR APPEARANCE

**Morgan Thomas
Manager,
Second Chance
Program**



Morgan Thomas – Manager, Second Chance Program

CAREER ROUTE – 9 YEARS OF SERVICE

APRIL 2015

BUS SERVICER APPRENTICE

DECEMBER 2015

BUS SERVICER

DECEMBER 2019

COORDINATOR, RAIL CAR APPEARANCE

JUNE 2021

MANAGER, RAIL STATION MANAGEMENT

NOVEMBER 2023

MANAGER, SECOND CHANCE PROGRAM



Jeanette Grigsby
Manager,
Maintenance – Bus

Jeanette Grigsby – Manager, Maintenance - Bus

CAREER ROUTE – 9 YEARS OF SERVICE

AUGUST 2015

BUS SERVICER APPRENTICE

SEPTEMBER 2016

CAR SERVICER APPRENTICE

APRIL 2017

JANITOR (RAPID TRANSIT)

SEPTEMBER 2018

COORDINATOR, BUS MAINTENANCE

JANUARY 2021

MANAGER, MAINTENANCE - BUS

**Derrick Terry
Coordinator,
Bus Maintenance**



Derrick Terry – Coordinator, Bus Maintenance

CAREER ROUTE – 8 YEARS OF SERVICE

AUGUST 2016

BUS SERVICER APPRENTICE

SEPTEMBER 2017

BUS SERVICER

MARCH 2024

COORDINATOR, BUS MAINTENANCE

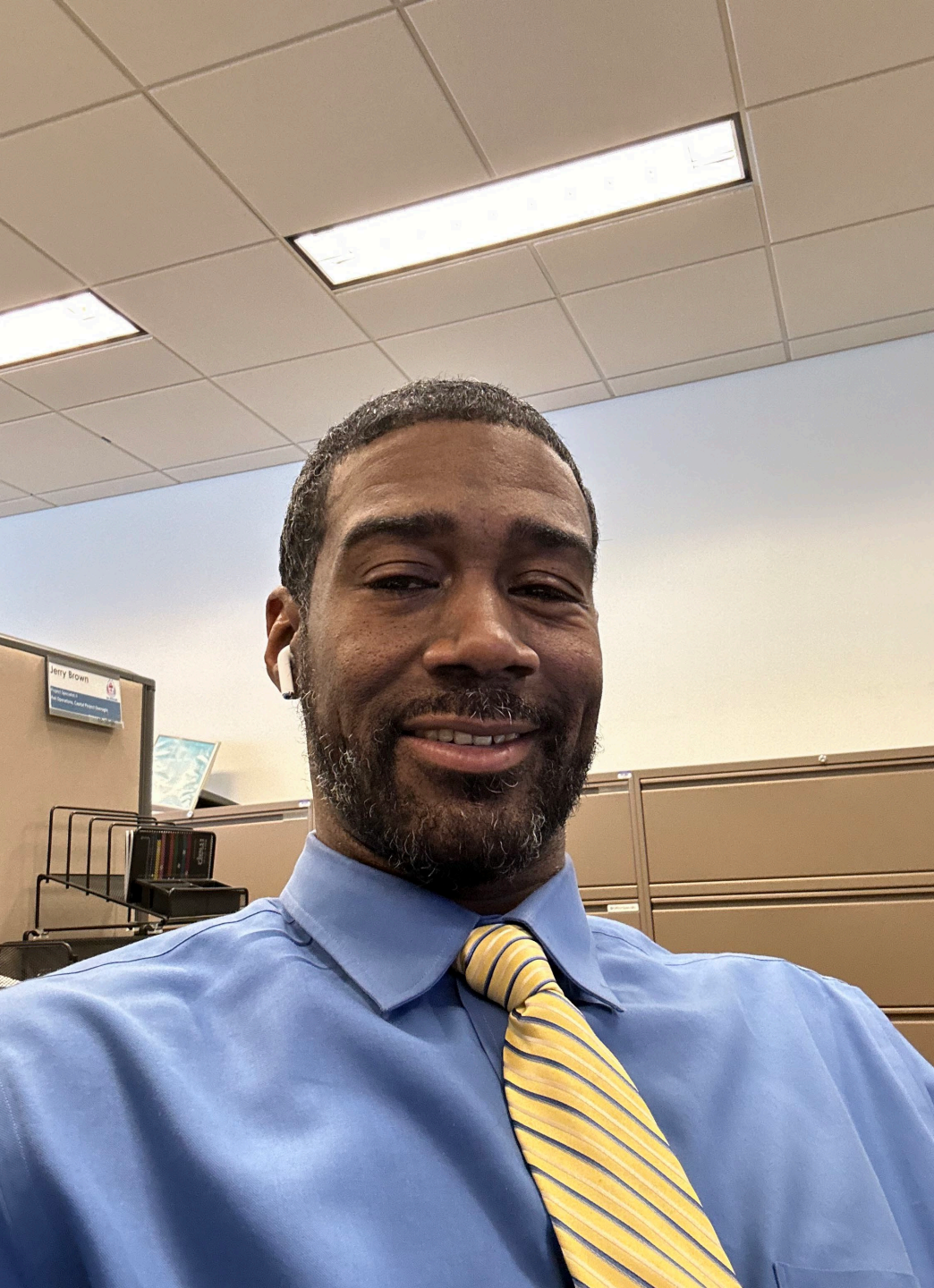


Tyhessa Richards
Manager, Administration
Rail Station Management

Tyhesha Richards, Manager, Administration – Rail Station Management

CAREER ROUTE – 8 YEARS OF SERVICE

SEPTEMBER 2016	STAFF ASSISTANT – SECOND CHANCE PROGRAM
APRIL 2017	CUSTOMER SERVICE ASSISTANT
SEPTEMBER 2017	FLAGGER
OCTOBER 2017	HUMAN RESOURCES ASSISTANT
SEPTEMBER 2020	TALENT ACQUISITION ASSOCIATE
MAY 2021	TALENT ACQUISITION SPECIALIST
JANUARY 2023	MANAGER, ADMINISTRATION - RAIL STATION MANAGEMENT



Jerry Brown
Project Specialist II,
Rail Operation

Jerry Brown – Project Specialist II, Rail Operations

CAREER ROUTE – 3 YEARS OF SERVICE

NOVEMBER 2021

RAIL JANITOR APPRENTICE

AUGUST 2022

BUS SERVICER

APRIL 2023

PROJECT SPECIALIST II, RAIL OPERATIONS



CTA CELEBRATES
NATIONAL
SECOND CHANCE MONTH
2024

**SECOND
CHANCE
PROGRAM**

