



# Chicago Transit Authority Citizens Advisory Board Report

## 4<sup>th</sup> Quarter 2023

Robert Johnson, CAB Vice-Chairperson

Presenter

January 18, 2024





# About the CTA Citizens Advisory Board

The Citizens Advisory Board (CAB) advises CTA on issues, services, and policies related to meeting the transportation needs of the region's customers.

The CAB is composed of members from the CTA service area, which includes Chicago and surrounding suburbs. The committee is appointed by the CTA Board and functions as an advisory body.

Members serve a two-year term.

# CTA Citizens Advisory Board

## 4<sup>th</sup> Quarter Highlights

### October 2023

- CAB received a briefing on the proposed FY2024 Budget
- Discussed proposed funding allocations to address primary customer concerns
  - Safety
  - Service Delivery
  - Innovation
- Discussed efforts to address 2025 budget gap

### December 2023

- Staff presented the CTA Bus Vision Study
- CAB discussed the economic, equity and service impacts of a study on bus service

### December 2023

- CTA Innovation Studio Presentation
- CAB discussed the pilot proposal process and potential concepts for CTA to consider
  - Safety app/texting system
  - Real time bus tracker technology
  - Coordination with navigation apps



# Next CAB Meeting: March 8, 2024

