

Citizen's Advisory Board
March 2024

Safety and Security



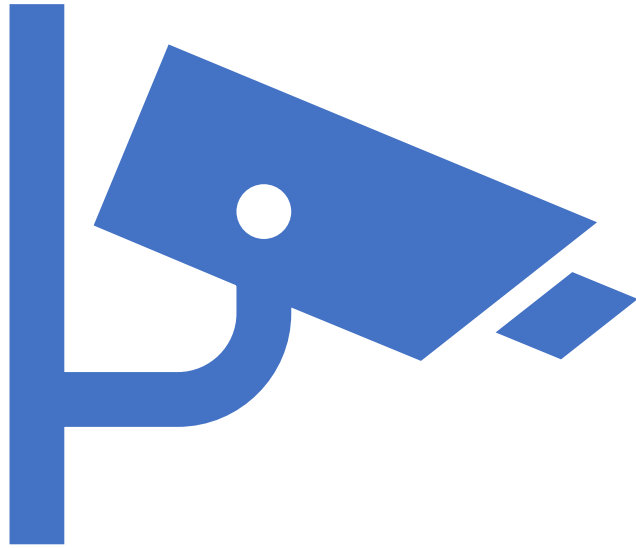


Safety & Security Department

Nancy-Elle
Zusman, Chief
Safety & Security
Officer

Kevin Ryan, Vice
President of
Security

Jeff Hulbert, Vice
President of
Safety



Security

CTA Security Team – Eddie Winters, GM
Contracts, Investigations, and Facilities

- CTA cameras
- Security guards
- CPD
 - Transit Unit
 - VSEP
 - SDSC
- Cook County

FACILITIES' SECURITY

Current Deployments

- 24/7 personnel on rail system locations/trains- 400+/day over 3 shifts;
- Coverage of bus terminals/turn-arounds during afternoon hours;
- Selected garages covered (based on employee requests/activity);
- Security is covering most open rail stations, particularly during overnight hours (primarily Red & Blue Lines); and
- Focus on fare evasion and graffiti in rail yards.



Security Investigations

- Follow-up on reported and un-reported CTA incidents and criminal activity;
- Respond to evidence and video requests from Chicago, suburban, state and federal law enforcement;
- Testify in local, state and federal courts, concerning CTA Security and investigations/incidents;
- Prepare wanted and arrest bulletins for external and internal law enforcement purposes; and
- Liaisons with local law enforcement.

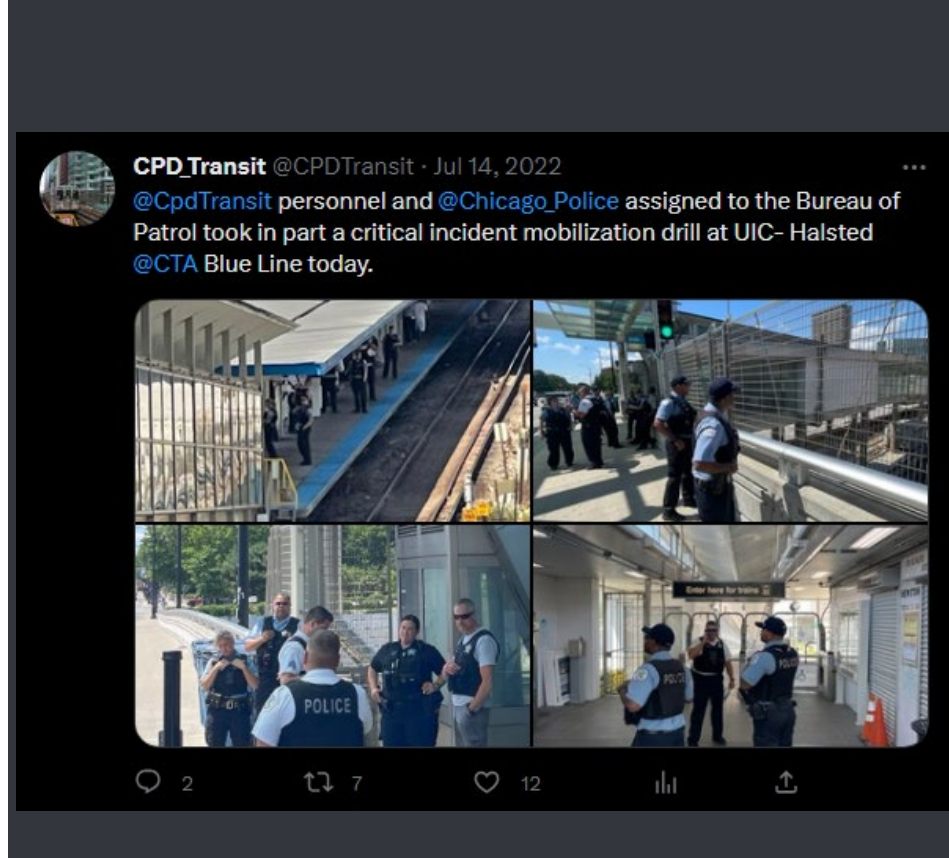
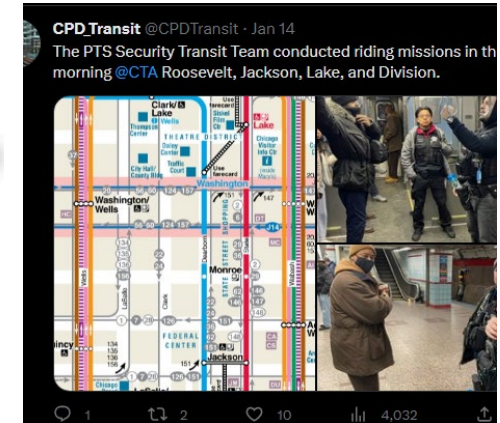


Chicago Police Public Transportation Section

- **Primary responsibility for law enforcement services on the CTA**
- Unit is headed by Commander Joseph Bird
- 24/7 coverage of CTA
- Uniformed and plain-clothes teams
- Additionally, Homeland Security teams and K9's funded by federal grants



Chicago Police Engagements



Missions & Initiatives

- Emergency response drills held at CTA Rail Stations;
- Dedicated enforcement teams;
- CPD K9 patrols throughout rail system;
- Return of bus patrols by special employment units;
- CTA platform, rail, bus and facility checks, on each watch, in every district, every day; and
- SWAT team deployments on the rail system with high visibility patrols.





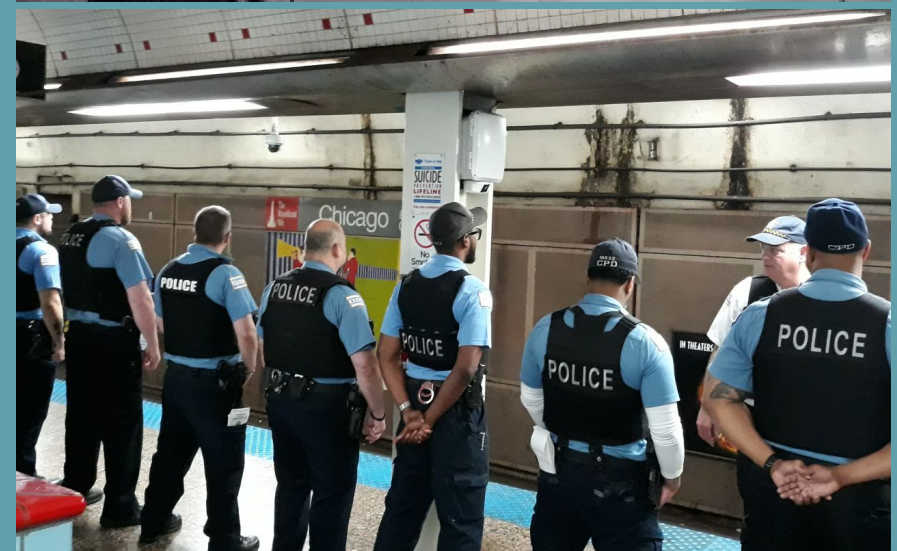
YTD Citywide CTA-related Service Calls		YTD ANOVs Issued by CTA Units		
Service Call Type	2024 YTD	Area Unit	District Unit	2024 YTD
BUS CHECK (OV)	249	CTA	701	461
CTA RIDE (OV)	106		704	271
EL CHECK (OV)	13,677			
EL PLATFORM CHECK (OV)	604			
Total YTD CTA-related Service Calls	14,636	Total YTD ANOVs Issued by CTA Units		732

Cook County Sheriff's Office also conducts checks



CHICAGO POLICE VSEP

- In August of 2022, the CTA raised the VSEP rate to time and one-half
- This has resulted in an increase of personnel who sign-up for the program





CHICAGO POLICE DEPARTMENT INITIATIVES

SDSC ROOM (Strategic Decision & Support Center):

- Jointly built by CPD and CTA;
- Provides real-time access to all CTA cameras (30,000+), and ability to record; and
- Ability to relay real-time intelligence, photos and video, to officers in the field.
- Assignment of dedicated detective teams to Public Transportation Unit
- Staffed 24/7/365

Cook County Sheriff


- CTA requested Sheriff's patrols to monitor/check CTA bus and rail locations
- Sheriff patrols are currently in the following communities:
 - Gresham
 - Chinatown
 - Loop
 - River North
 - Austin
 - Forest Park





Safety

GMs:

- Transit Safety
 - Construction
 - Safety Analysis & Regulatory Oversight
 - Safety Programs & Culture
 - Occupational Safety & Environmental Compliance
- 

Regulatory
Responsibilities

IDOT

FTA

TSA/DHS

IDOL

674 Reportables

- Fatality
- Two or more injuries
- Derailment
- Collision resulting in one or more injuries
- Collision between two rail transit vehicles
- Collision resulting in disabling damage to a rail transit vehicle
- Evacuation for life safety reasons
- Unintended train movement.

Additional Responsibilities

**Chair, Executive
Safety
Committee**

**Chair, Joint
Labor Safety
Committee**