## ORACLE ERP DATABASES AND LICENSES; MAINTENANCE, SUPPORT AND SERVICES

## 1. SCOPE

1.1 The specification details the requirements for a Contractor to provide maintenance, support and services for the Oracle ERP databases and licenses, Hyperion budgeting software, Inventory Management and Supply Chain software, Oracle E-Business Suite software, and Oracle Business Intelligence software at the Chicago Transit Authority (CTA).

1.2 The CTA's support plan shall include break/fix occurrences and ongoing system maintenance, as well as licensing rights. The goal requirements of the CTA Departments using this service include:

 a. Technical Support for Development and/or Demonstration and End User Licenses.
 b. Software update licenses and support that includes program updates, fixes, security alerts, and crucial patch updates.
 c. Tax, legal, and regulatory updates.
 d. Upgrade scripts.
 e. Certification with most new third-party products/versions.
 f. Major product and technology releases and documentation updates.
 g. Assistance with service request 24 hours per day, 7 days a week.
 h. Access to support 24x7 web-based customer support systems including the ability to log service request online, unless stated otherwise.
 i. Non-technical customer service during normal business hours.

## 2. GENERAL INFORMATION

2.1 The version of a standard, code, statue, or guideline referenced herein that is current on date of release applies.

## 3. CHICAGO TRANSIT AUTHORITY CONTRACT REQUIREMENTS

3.1 DETAILED REQUIREMENTS

3.1.1 The items detailed in Table 1 at the end of this specification list the software product description, Customer Service Identifier (CSI), Quantity, and License type.

3.1.2 Software Update License and Support consists of:

    a. Program updates, fixes, security alerts and critical patch updates.

    b. Tax, legal and regulatory updates.

    c. Upgrade scripts.

    d. Major product and technology releases, if and when made available, which may include general maintenance releases, selected functionality releases and documentation updates.

    e. Assistance with service requests 24 hours per day, 7 days a week. Access to the customer service support systems specific in the Web-Based Customer Support Systems (24 x 7 web-based customer support systems), including the ability to log service requests online.

    f. Non-technical customer service during normal business hours.

3.1.3 Severity 1 Fixes and Financials Legislative updates for Oracle E-Business Suite (optional software suite); if acquired, CTA should receive the following:

    a. Severity 1 fixes (formerly referred to as "Tier 1 Support"), security updates and United States Tax Form 1099 updates for the applicable tax year(s)

3.1.4 Web-Based Customer Support Systems

    a. Access to My Oracle Support, Oracle's customer support web site for software support.

3.1.5 Severity Definitions

3.1.6 Ability to submit service requests online through web-based customer service support systems or by telephone. The service request severity level is selected by CTA and proposer, and should be based on the severity definitions specified below:

3.1.6.1 Severity 1:

    a. Data corrupted.

    b. A critical documented function is not available.

    c. Systems hangs indefinitely, causing unacceptable or indefinite delays for resources or response.

    d. System crashes, repeatedly after restart attempts.

3.1.6.2    Reasonable efforts should be made to respond to Severity 1 service requests within one hour. Proposer should provide 24-hour support for Severity 1 service requests for supported programs, working 24x7 until the issue is resolved when CTA remains actively engaged working towards a resolution of the Severity 1 service request. CTA will provide a contact during this 24x7 period, either on site or by phone, to assist with data gathering, testing, and applying fixes.

3.1.6.3    Severity 2:

   a. CTA experiences a sever loss of service. Important features are unavailable with no acceptable workaround; however, operations can continue in a restricted fashion.

3.1.6.4    Severity 3:

   a. CTA experiences a minor loss of service. The impact is an inconvenience, which may require a workaround to restore functionality.

3.1.6.5    Severity 4:

   a. CTA requests information, and enhancement, or documentation clarification regarding your software but there is no impact on the operation of the software. No loss of service, and the result does not impede the operation of a system.

## 3.2    ADDITIONAL INFORMATION FOR POTENTIAL CONTRACTORS

3.2.1    Potential Contractors requiring any additional information must contact the CTA Procurement Administrator or Buyer listed in the Contract Documents.  Potential Contractors requiring additional information from a person or persons potentially listed in the Special Conditions section of the Contract Documents must route their request through the Procurement Administrator or Buyer. Potential Contractors who contact any CTA personnel other than the Procurement Administrator or Buyer during the open bidding period will be considered to be in violation of the provisions set forth in the Contract Documents.

**ORACLE ERP DATABASES AND LICENSES;
MAINTENANCE, SUPPORT AND SERVICES**

## 4. TABLE

Table 1 – Software License Descriptions, Levels, Quantities. Support required from January 1, 2021 – December 31, 2023.

| Product Description | Customer Service Identifier (CSI) | Qty. | License Level / Type |
|---|---|---|---|
| Change Management Pack - Processor Perpetual | 3302492 | 33 | Full Use |
| Open System Gateways - Computer Perpetual | 3302492 | 1 | Full Use |
| Oracle Database Enterprise Edition - Computer Perpetual | 3302492 | 33 | Full Use |
| Oracle Diagnostics Pack - Processor Perpetual | 3302492 | 33 | Full Use |
| Oracle Financials - Application User Perpetual | 3302492 | 12 | Full Use |
| Oracle Internet Application Server Enterprise Edition - Processor Perpetual | 3302492 | 10 | Full Use |
| Oracle Internet Developer Suite - Named User Perpetual | 3302492 | 15 | Full Use |
| Oracle Partitioning - Processor Perpetual | 3302492 | 4 | Full Use |
| Oracle Tuning Pack - Processor Perpetual | 3302492 | 33 | Full Use |
| Financials Intelligence - Employee Perpetual | 3366985 | 100 | Full Use |
| HR Intelligence - Person Perpetual | 3366985 | 100 | Full Use |
| Oracle Advanced Benefits - Person Perpetual | 3366985 | 11290 | Full Use |
| Oracle Discoverer Desktop Edition - Named User Perpetual | 3366985 | 25 | Full Use |
| Oracle Financials - Application User Perpetual | 3366985 | 450 | Full Use |
| Oracle Grants - Application User Perpetual | 3366985 | 20 | Full Use |
| Oracle Human Resources - Person Perpetual | 3366985 | 11290 | Full Use |
| Oracle Internet Application Server Enterprise Edition - Processor Perpetual | 3366985 | 2 | Full Use |

## ORACLE ERP DATABASES AND LICENSES;
### MAINTENANCE, SUPPORT AND SERVICES

| Product Description | Customer Service Identifier (CSI) | Qty. | License Level / Type |
|---|---|---|---|
| Oracle Internet Developer Suite - Named User Perpetual | 3366985 | 5 | Full Use |
| Oracle Internet Expenses - Expense Reports Perpetual | 3366985 | 10000 | Full Use |
| Oracle Project Billing - Application User Perpetual | 3366985 | 10 | Full Use |
| Oracle Project Costing - Application User Perpetual | 3366985 | 10 | Full Use |
| Oracle Self-Service Human Resources - Person Perpetual | 3366985 | 11290 | Full Use |
| Oracle Time and Labor - Person Perpetual | 3366985 | 100 | Full Use |
| Oracle Treasury - Application User Perpetual | 3366985 | 5 | Full Use |
| Oracle Tutor for Applications - Application User Perpetual | 3366985 | 500 | Full Use |
| Order Management - Order Line Perpetual | 3366985 | 50000 | Full Use |
| Payroll - Person Perpetual | 3366985 | 11290 | Full Use |
| Purchasing Intelligence - Purchase Line Perpetual | 3366985 | 5000 | Full Use |
| Oracle Internet Application Server Enterprise Edition - Processor Perpetual | 13591844 | 8 | Full Use |
| Oracle Internet Developer Suite - Named User Plus Perpetual | 13591844 | 25 | Full Use |
| Oracle Spatial and Graph - Processor Perpetual | 13591844 | 2 | Full Use |
| Wireless Option - Processor Perpetual | 13591844 | 4 | Full Use |
| Oracle Advanced Pricing for Oracle Purchasing - Enterprise $M in Operating Budget Perpetual | 15920746 | 1500 | Full Use |
| Oracle iProcurement - Enterprise $M in Operating Budget Perpetual | 15920746 | 1500 | Full Use |
| Oracle iSupplier Portal for Oracle Purchasing - Enterprise $M in Operating Budget Perpetual | 15920746 | 1500 | Full Use |

## ORACLE ERP DATABASES AND LICENSES;
## MAINTENANCE, SUPPORT AND SERVICES

| Product Description | Customer Service Identifier (CSI) | Qty. | License Level / Type |
|---|---|---|---|
| Oracle Procurement Contracts for Oracle Purchasing - Enterprise $M in Operating Budget Perpetual | 15920746 | 1500 | Full Use |
| Oracle Purchasing - Enterprise $M in Operating Budget Perpetual | 15920746 | 1500 | Full Use |
| Oracle Sourcing for Oracle Purchasing - Enterprise $M in Operating Budget Perpetual | 15920746 | 1500 | Full Use |
| Oracle Business Intelligence Suite Enterprise Edition Plus - Processor Perpetual | 18411205 | 1 | ULA |
| Oracle Database Enterprise Edition - Named User Plus Perpetual | 18411205 | 150 | Limited Use Specified App |
| Oracle Database Enterprise Edition - Processor Perpetual | 18411205 | 6 | Limited Use Specified App |
| Oracle Diagnostics Pack - Named User Plus Perpetual | 18411205 | 150 | Limited Use Specified App |
| Oracle Diagnostics Pack - Processor Perpetual | 18411205 | 6 | Limited Use Specified App |
| Oracle E-Business Suite UPK Assets (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK Financials Centralized Solution Set (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK for Oracle Sourcing (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK for Order Management (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK for Project Costing (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |

## ORACLE ERP DATABASES AND LICENSES; MAINTENANCE, SUPPORT AND SERVICES

| Product Description | Customer Service Identifier (CSI) | Qty. | License Level / Type |
|---|---|---|---|
| Oracle E-Business Suite UPK General Ledger (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK Human Resources (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK Internet Expenses (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK iProcurement (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK iSupplier Portal (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK Payables (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK Purchasing (over 4K employees and/or over $1 billion in revenue) - Nonstandard User | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK Receivables (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK Self-Service Human Resources (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle Financial Analytics Fusion Edition - Enterprise $M in Operating Budget Perpetual | 18411205 | 1500 | Full Use |
| Oracle Human Resources Analytics Fusion Edition - Enterprise Employee Perpetual | 18411205 | 12000 | Full Use |
| Oracle Procurement and Spend Analytics Fusion Edition - Enterprise $M in Operating Budget Perpetual | 18411205 | 1500 | Full Use |

## ORACLE ERP DATABASES AND LICENSES; MAINTENANCE, SUPPORT AND SERVICES

| Product Description | Customer Service Identifier (CSI) | Qty. | License Level / Type |
|---|---|---|---|
| Oracle Project Analytics - Enterprise $M in Operating Budget Perpetual | 18411205 | 1500 | Full Use |
| Oracle Spatial and Graph - Named User Plus Perpetual | 18411205 | 150 | Limited Use Specified App |
| Oracle Spatial and Graph - Processor Perpetual | 18411205 | 6 | Limited Use Specified App |
| Oracle Supply Chain and Order Management Analytics Fusion Edition - Enterprise $M in Operating Budget Perpetual | 18411205 | 1500 | Full Use |
| Oracle Tuning Pack - Named User Plus Perpetual | 18411205 | 150 | Limited Use Specified App |
| Oracle Tuning Pack - Processor Perpetual | 18411205 | 6 | Limited Use Specified App |
| Oracle User Productivity Kit Standard - UPK Developer Perpetual | 18411205 | 4 | Full Use |
| Oracle User Productivity Kit - UPK Employee Perpetual | 18411205 | 12000 | Full Use |
| Oracle Database Enterprise Edition - Named User Plus Perpetual | 19563291 | 400 | Full Use |
| Oracle Diagnostics Pack - Named User Plus Perpetual | 19563291 | 375 | Full Use |
| Oracle Partitioning - Processor Perpetual | 19563291 | 8 | Full Use |
| Oracle Spatial and Graph - Processor Perpetual | 19563291 | 10 | Full Use |
| Oracle Tuning Pack - Named User Plus Perpetual | 19563291 | 375 | Full Use |
| Hyperion System 9 BI+ Enterprise Analytics - Test and Development Perpetual | 15548198 | 1 | |
| Hyperion System 9 BI+ Enterprise Analytics - Workgroup Tier Perpetual | 15548198 | 1 | |
| Hyperion System 9 Planning and Essbase Analytics Bundle - Named Interactive User Perpetual | 15548198 | 15 | |

## ORACLE ERP DATABASES AND LICENSES; MAINTENANCE, SUPPORT AND SERVICES

| Product Description | Customer Service Identifier (CSI) | Qty. | License Level / Type |
|---|---|---|---|
| Hyperion System 9 Planning and Essbase Analytics Bundle - Named View User Perpetual | 15548198 | 1 | |
| Hyperion System 9 Planning and Essbase Analytics Bundle - Test and Development Perpetual | 15548198 | 1 | |
| Hyperion System 9 Planning and Essbase Analytics Bundle - Workgroup Tier Perpetual | 15548198 | 1 | |
| Oracle Hyperion Planning Plus - Application User Perpetual | 16399970 | 160 | Full Use |
| Oracle Hyperion Financial Data Quality Management Adapter Suite - Application User Perpetual | 16882115 | 25 | Full Use |
| Oracle Hyperion Financial Data Quality Management - Application User Perpetual | 16882115 | 25 | Full Use |
| Oracle Hyperion Public Sector Planning and Budgeting - Application User Perpetual | 18558522 | 175 | Full Use |
| Oracle Functional Testing Suite for Oracle Applications - Named User Plus Perpetual | 20652470 | 4 | Full Use |
| Oracle Inventory Management - Enterprise $M in Operating Budget Perpetual | 20652470 | 1500 | Full Use |
| Oracle Load Testing Suite for Oracle Applications - Named User Plus Perpetual | 20652470 | 200 | Full Use |
| Oracle Mobile Supply Chain Applications for Oracle Inventory Management - Enterprise $M in Operating Budget Perpetual | 20652470 | 1500 | Full Use |
| Oracle Business Intelligence Management Pack - Named User Plus Perpetual | 20658311 | 40 | Limited Use Other |
| Oracle Business Intelligence Management Pack - Processor Perpetual | 20658311 | 6 | Full Use |
| Oracle Business Intelligence Suite Foundation Edition - Named User Plus Perpetual | 20658311 | 40 | Limited Use Other |
| Oracle Business Intelligence Suite Foundation Edition - Processor Perpetual | 20658311 | 6 | Full Use |

## ORACLE ERP DATABASES AND LICENSES;
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| Product Description | Customer Service Identifier (CSI) | Qty. | License Level / Type |
|---|---|---|---|
| Oracle Data Integrator for Oracle Business Intelligence - Named User Plus Perpetual | 20658311 | 40 | Limited Use Other |
| Oracle Data Integrator for Oracle Business Intelligence - Processor Perpetual | 20658311 | 6 | Full Use |
| Oracle Data Visualization - Named User Plus Perpetual | 20658311 | 40 | Limited Use Other |
| Oracle Data Visualization - Processor Perpetual | 20658311 | 8 | Full Use |

**ORACLE ERP DATABASES AND LICENSES;
MAINTENANCE, SUPPORT AND SERVICES**

Table 2 – Software License Descriptions, Levels, Quantities. Support required from August 29, 2021-December 31, 2023

| Product Description | Customer Service Identifier (CSI) | Qty | License Level / Type |
|---|---|---|---|
| Oracle Advanced Pricing for Oracle Purchasing - Enterprise $M in Operating Budget Perpetual | 15920746 | 150 | *Full Use* |
| Oracle iProcurement - Enterprise $M in Operating Budget Perpetual | 15920746 | 150 | Full Use |
| Oracle iSupplier Portal for Oracle Purchasing - Enterprise $M in Operating Budget Perpetual | 15920746 | 150 | Full Use |
| Oracle Procurement Contracts for Oracle Purchasing - Enterprise $M in Operating Budget Perpetual | 15920746 | 150 | Full Use |
| Oracle Purchasing - Enterprise $M in Operating Budget Perpetual | 15920746 | 150 | Full Use |
| Oracle Sourcing for Oracle Purchasing - Enterprise $M in Operating Budget Perpetual | 15920746 | 150 | Full Use |
| Oracle Financial Analytics Fusion Edition - Enterprise $M in Operating Budget Perpetual | 18411205 | 150 | Full Use |
| Oracle Procurement and Spend Analytics Fusion Edition - Enterprise $M in Operating Budget Perpetual | 18411205 | 150 | Full Use |
| Oracle Project Analytics - Enterprise $M in Operating Budget Perpetual | 18411205 | 150 | Full Use |
| Oracle Supply Chain and Order Management Analytics Fusion Edition - Enterprise $M in Operating Budget Perpetual | 18411205 | 150 | Full Use |
| Oracle Inventory Management - Enterprise $M in Operating Budget Perpetual | 20652470 | 150 | Full Use |

## ORACLE ERP DATABASES AND LICENSES;
## MAINTENANCE, SUPPORT AND SERVICES

| | | | |
|---|---|---|---|
| Oracle Mobile Supply Chain Applications for Oracle Inventory Management - Enterprise $M in Operating Budget Perpetual | 20652470 | 150 | Full Use |

## ORACLE ERP DATABASES AND LICENSES;
## MAINTENANCE, SUPPORT AND SERVICES

Table 3 – Oracle Database Extended Support for version 12.x, support required from January 1, 2021 – July 31, 2022

| Product Description | CSI # | Qty. | License Level / Type |
|---|---|---|---|
| Oracle Database Enterprise - Edition - Processor Perpetual | 3302492 | 14 | Full Use |
| Oracle Diagnostics Pack -Processor Perpetual | 3302492 | 14 | Full Use |
| Oracle Partitioning – Processor Perpetual | 3302492 | 4 | Full Use |
| Oracle Tuning Pack - Processor Perpetual | 3302492 | 14 | Full Use |
| Oracle Database Enterprise Edition - Named User Plus Perpetual | 19563291 | 400 | Full Use |
| Oracle Diagnostics Pack - Named User Plus Perpetual | 19563291 | 375 | Full Use |
| Oracle Partitioning - Processor Perpetual | 19563291 | 8 | Full Use |
| Oracle Spatial and Graph - Processor Perpetual | 19563291 | 10 | Full Use |
| Oracle Tuning Pack - Named User Plus Perpetual | 19563291 | 375 | Full Use |

DISTRIBUTION LIST:
Sr. Mgr., Enterprise Applications

AUTHOR(S) / Writer(s):
JB, SR, BB/bb - Initial Specification - 06/24/20
JB/bb – 4th Revision - 10/28/20

## ORACLE ERP DATABASES AND LICENSES; MAINTENANCE, SUPPORT AND SERVICES

## 1. SCOPE

1.1 The specification details the requirements for a Contractor to provide maintenance, support and services for the Oracle ERP databases and licenses, Hyperion budgeting software, Inventory Management and Supply Chain software, Oracle E-Business Suite software, and Oracle Business Intelligence software at the Chicago Transit Authority (CTA).

1.2 The CTA's support plan shall include break/fix occurrences and ongoing system maintenance, as well as licensing rights. The goal requirements of the CTA Departments using this service include:

    a. Technical Support for Development and/or Demonstration and End User Licenses.

    b. Software update licenses and support that includes program updates, fixes, security alerts, and crucial patch updates.

    c. Tax, legal, and regulatory updates.

    d. Upgrade scripts.

    e. Certification with most new third-party products/versions.

    f. Major product and technology releases and documentation updates.

    g. Assistance with service request 24 hours per day, 7 days a week.

    h. Access to support 24x7 web-based customer support systems including the ability to log service request online, unless stated otherwise.

    i. Non-technical customer service during normal business hours.

## 2.    GENERAL INFORMATION

2.1    The version of a standard, code, statue, or guideline referenced herein that is current on date of release applies.

## 3.    CHICAGO TRANSIT AUTHORITY CONTRACT REQUIREMENTS

3.1    <u>DETAILED REQUIREMENTS</u>

3.1.1    The items detailed in Table 1 at the end of this specification list the software product description, Customer Service Identifier (CSI), Quantity, and License type.

3.1.2    Software Update License and Support consists of:

a.    Program updates, fixes, security alerts and critical patch updates.
b.    Tax, legal and regulatory updates.
c.    Upgrade scripts.
d.    Major product and technology releases, if and when made available, which may include general maintenance releases, selected functionality releases and documentation updates.
e.    Assistance with service requests 24 hours per day, 7 days a week. Access to the customer service support systems specific in the Web-Based Customer Support Systems (24 x 7 web-based customer support systems), including the ability to log service requests online.
f.    Non-technical customer service during normal business hours.

3.1.3    Severity 1 Fixes and Financials Legislative updates for Oracle E-Business Suite (optional software suite); if acquired, CTA should receive the following:

a.    Severity 1 fixes (formerly referred to as "Tier 1 Support"), security updates and United States Tax Form 1099 updates for the applicable tax year(s)

3.1.4    Web-Based Customer Support Systems

a.    Access to My Oracle Support, Oracle's customer support web site for software support.

**ORACLE ERP DATABASES AND LICENSES;
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3.1.5   Severity Definitions

3.1.6   Ability to submit service requests online through web-based customer service support systems or by telephone. The service request severity level is selected by CTA and proposer, and should be based on the severity definitions specified below:

3.1.6.1   Severity 1:

    a.  Data corrupted.
    b.  A critical documented function is not available.
    c.  Systems hangs indefinitely, causing unacceptable or indefinite delays for resources or response.
    d.  System crashes, repeatedly after restart attempts.

3.1.6.2   Reasonable efforts should be made to respond to Severity 1 service requests within one hour. Proposer should provide 24-hour support for Severity 1 service requests for supported programs, working 24x7 until the issue is resolved when CTA remains actively engaged working towards a resolution of the Severity 1 service request. CTA will provide a contact during this 24x7 period, either on site or by phone, to assist with data gathering, testing, and applying fixes.

3.1.6.3   Severity 2:

    a.  CTA experiences a sever loss of service. Important features are unavailable with no acceptable workaround; however, operations can continue in a restricted fashion.

3.1.6.4   Severity 3:

    a.  CTA experiences a minor loss of service. The impact is an inconvenience, which may require a workaround to restore functionality.

3.1.6.5   Severity 4:

    a.  CTA requests information, and enhancement, or documentation clarification regarding your software but there is no impact on the operation of the software. No loss of service, and the result does not impede the operation of a system.

**ORACLE ERP DATABASES AND LICENSES;
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3.2     ADDITIONAL INFORMATION FOR POTENTIAL CONTRACTORS

3.2.1   Potential Contractors requiring any additional information must contact the CTA Procurement Administrator or Buyer listed in the Contract Documents.  Potential Contractors requiring additional information from a person or persons potentially listed in the Special Conditions section of the Contract Documents must route their request through the Procurement Administrator or Buyer. Potential Contractors who contact any CTA personnel other than the Procurement Administrator or Buyer during the open bidding period will be considered to be in violation of the provisions set forth in the Contract Documents.

DISTRIBUTION LIST:
Sr. Mgr., Enterprise Applications

AUTHOR(S) / Writer(s):
JB, SR, BB/bb - Initial Specification - 06/24/20

4.     **TABLE**

Table 1 – Software License Descriptions, Levels, Quantities.

| Product Description | Customer Service Identifier (CSI) | Qty | License Level / Type |
|---|---|---|---|
| Change Management Pack - Processor Perpetual | 3302492 | 33 | Full Use |
| Open System Gateways - Computer Perpetual | 3302492 | 1 | Full Use |
| Oracle Database Enterprise Edition - Computer Perpetual | 3302492 | 33 | Full Use |
| Oracle Diagnostics Pack - Processor Perpetual | 3302492 | 33 | Full Use |
| Oracle Financials - Application User Perpetual | 3302492 | 12 | Full Use |
| Oracle Internet Application Server Enterprise Edition - Processor Perpetual | 3302492 | 10 | Full Use |
| Oracle Internet Developer Suite - Named | 3302492 | 15 | Full Use |

## ORACLE ERP DATABASES AND LICENSES;
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| Product Description | Customer Service Identifier (CSI) | Qty | License Level / Type |
|---|---|---|---|
| User Perpetual | | | |
| Oracle Partitioning - Processor Perpetual | 3302492 | 4 | Full Use |
| Oracle Tuning Pack - Processor Perpetual | 3302492 | 33 | Full Use |
| Financials Intelligence - Employee Perpetual | 3366985 | 100 | Full Use |
| HR Intelligence – Person Perpetual | 3366985 | 100 | Full Use |
| Oracle Advanced Benefits - Person Perpetual | 3366985 | 11290 | Full Use |
| Oracle Discoverer Desktop Edition - Named User Perpetual | 3366985 | 25 | Full Use |
| Oracle Financials - Application User Perpetual | 3366985 | 450 | Full Use |
| Oracle Grants - Application User Perpetual | 3366985 | 20 | Full Use |
| Oracle Human Resources - Person Perpetual | 3366985 | 11290 | Full Use |
| Oracle Internet Application Server Enterprise Edition - Processor Perpetual | 3366985 | 2 | Full Use |
| Oracle Internet Developer Suite - Named User Perpetual | 3366985 | 5 | Full Use |
| Oracle Internet Expenses - Expense Reports Perpetual | 3366985 | 10000 | Full Use |
| Oracle Project Billing - Application User Perpetual | 3366985 | 10 | Full Use |
| Oracle Project Costing - Application User Perpetual | 3366985 | 10 | Full Use |
| Oracle Self-Service Human Resources - Person Perpetual | 3366985 | 11290 | Full Use |
| Oracle Time and Labor - Person Perpetual | 3366985 | 100 | Full Use |
| Oracle Treasury - Application User Perpetual | 3366985 | 5 | Full Use |

## ORACLE ERP DATABASES AND LICENSES;
## MAINTENANCE, SUPPORT AND SERVICES

| Product Description | Customer Service Identifier (CSI) | Qty | License Level / Type |
|---|---|---|---|
| Oracle Tutor for Applications - Application User Perpetual | 3366985 | 500 | Full Use |
| Order Management - Order Line Perpetual | 3366985 | 50000 | Full Use |
| Payroll - Person Perpetual | 3366985 | 11290 | Full Use |
| Purchasing Intelligence - Purchase Line Perpetual | 3366985 | 5000 | Full Use |
| Oracle Internet Application Server Enterprise Edition - Processor Perpetual | 13591844 | 8 | Full Use |
| Oracle Internet Developer Suite - Named User Plus Perpetual | 13591844 | 25 | Full Use |
| Oracle Spatial and Graph - Processor Perpetual | 13591844 | 2 | Full Use |
| Wireless Option - Processor Perpetual | 13591844 | 4 | Full Use |
| Oracle Advanced Pricing for Oracle Purchasing - Enterprise $M in Operating Budget Perpetual | 15920746 | 1500 | Full Use |
| Oracle iProcurement - Enterprise $M in Operating Budget Perpetual | 15920746 | 1500 | Full Use |
| Oracle iSupplier Portal for Oracle Purchasing - Enterprise $M in Operating Budget Perpetual | 15920746 | 1500 | Full Use |
| Oracle Procurement Contracts for Oracle Purchasing - Enterprise $M in Operating Budget Perpetual | 15920746 | 1500 | Full Use |
| Oracle Purchasing - Enterprise $M in Operating Budget Perpetual | 15920746 | 1500 | Full Use |
| Oracle Sourcing for Oracle Purchasing - Enterprise $M in Operating Budget Perpetual | 15920746 | 1500 | Full Use |
| Oracle Business Intelligence Suite Enterprise Edition Plus - Processor Perpetual | 18411205 | 1 | ULA |

**ORACLE ERP DATABASES AND LICENSES;
MAINTENANCE, SUPPORT AND SERVICES**

| Product Description | Customer Service Identifier (CSI) | Qty | License Level / Type |
|---|---|---|---|
| Oracle Database Enterprise Edition - Named User Plus Perpetual | 18411205 | 150 | Limited Use Specified App |
| Oracle Database Enterprise Edition - Processor Perpetual | 18411205 | 6 | Limited Use Specified App |
| Oracle Diagnostics Pack - Named User Plus Perpetual | 18411205 | 150 | Limited Use Specified App |
| Oracle Diagnostics Pack - Processor Perpetual | 18411205 | 6 | Limited Use Specified App |
| Oracle E-Business Suite UPK Assets (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK Financials Centralized Solution Set (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK for Oracle Sourcing (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK for Order Management (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK for Project Costing (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK General Ledger (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK Human Resources (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |

## ORACLE ERP DATABASES AND LICENSES; MAINTENANCE, SUPPORT AND SERVICES

| Product Description | Customer Service Identifier (CSI) | Qty | License Level / Type |
|---|---|---|---|
| Oracle E-Business Suite UPK Internet Expenses (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK iProcurement (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK iSupplier Portal (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK Payables (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK Purchasing (over 4K employees and/or over $1 billion in revenue) - Nonstandard User | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK Receivables (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle E-Business Suite UPK Self-Service Human Resources (over 4K employees and/or over $1 billion in revenue) - UPK Module Perpetual | 18411205 | 1 | Full Use |
| Oracle Financial Analytics Fusion Edition - Enterprise $M in Operating Budget Perpetual | 18411205 | 1500 | Full Use |
| Oracle Human Resources Analytics Fusion Edition - Enterprise Employee Perpetual | 18411205 | 12000 | Full Use |
| Oracle Procurement and Spend Analytics Fusion Edition - Enterprise $M in Operating Budget Perpetual | 18411205 | 1500 | Full Use |
| Oracle Project Analytics - Enterprise $M in Operating Budget Perpetual | 18411205 | 1500 | Full Use |
| Oracle Spatial and Graph - Named User Plus Perpetual | 18411205 | 150 | Limited Use Specified App |

**ORACLE ERP DATABASES AND LICENSES;
MAINTENANCE, SUPPORT AND SERVICES**

| Product Description | Customer Service Identifier (CSI) | Qty | License Level / Type |
|---|---|---|---|
| Oracle Spatial and Graph - Processor Perpetual | 18411205 | 6 | Limited Use Specified App |
| Oracle Supply Chain and Order Management Analytics Fusion Edition - Enterprise $M in Operating Budget Perpetual | 18411205 | 1500 | Full Use |
| Oracle Tuning Pack - Named User Plus Perpetual | 18411205 | 150 | Limited Use Specified App |
| Oracle Tuning Pack - Processor Perpetual | 18411205 | 6 | Limited Use Specified App |
| Oracle User Productivity Kit Standard - UPK Developer Perpetual | 18411205 | 4 | Full Use |
| Oracle User Productivity Kit - UPK Employee Perpetual | 18411205 | 12000 | Full Use |
| Oracle Database Enterprise Edition - Named User Plus Perpetual | 19563291 | 400 | Full Use |
| Oracle Diagnostics Pack - Named User Plus Perpetual | 19563291 | 375 | Full Use |
| Oracle Partitioning - Processor Perpetual | 19563291 | 8 | Full Use |
| Oracle Spatial and Graph - Processor Perpetual | 19563291 | 10 | Full Use |
| Oracle Tuning Pack - Named User Plus Perpetual | 19563291 | 375 | Full Use |
| Hyperion System 9 BI+ Enterprise Analytics - Test and Development Perpetual | 15548198 | 1 | |
| Hyperion System 9 BI+ Enterprise Analytics - Workgroup Tier Perpetual | 15548198 | 1 | |
| Hyperion System 9 Planning and Essbase Analytics Bundle - Named Interactive User Perpetual | 15548198 | 15 | |

## ORACLE ERP DATABASES AND LICENSES; MAINTENANCE, SUPPORT AND SERVICES

| Product Description | Customer Service Identifier (CSI) | Qty | License Level / Type |
|---|---|---|---|
| Hyperion System 9 Planning and Essbase Analytics Bundle - Named View User Perpetual | 15548198 | 1 | |
| Hyperion System 9 Planning and Essbase Analytics Bundle - Test and Development Perpetual | 15548198 | 1 | |
| Hyperion System 9 Planning and Essbase Analytics Bundle - Workgroup Tier Perpetual | 15548198 | 1 | |
| Oracle Hyperion Planning Plus - Application User Perpetual | 16399970 | 160 | Full Use |
| Oracle Hyperion Financial Data Quality Management Adapter Suite - Application User Perpetual | 16882115 | 25 | Full Use |
| Oracle Hyperion Financial Data Quality Management - Application User Perpetual | 16882115 | 25 | Full Use |
| Oracle Hyperion Public Sector Planning and Budgeting - Application User Perpetual | 18558522 | 175 | Full Use |
| Oracle Functional Testing Suite for Oracle Applications - Named User Plus Perpetual | 20652470 | 4 | Full Use |
| Oracle Inventory Management - Enterprise $M in Operating Budget Perpetual | 20652470 | 1500 | Full Use |
| Oracle Load Testing Suite for Oracle Applications - Named User Plus Perpetual | 20652470 | 200 | Full Use |
| Oracle Mobile Supply Chain Applications for Oracle Inventory Management - Enterprise $M in Operating Budget Perpetual | 20652470 | 1500 | Full Use |
| Oracle Business Intelligence Management Pack - Named User Plus Perpetual | 20658311 | 40 | Limited Use Other |
| Oracle Business Intelligence Management Pack - Processor Perpetual | 20658311 | 6 | Full Use |
| Oracle Business Intelligence Suite Foundation Edition - Named User Plus Perpetual | 20658311 | 40 | Limited Use Other |

## ORACLE ERP DATABASES AND LICENSES; MAINTENANCE, SUPPORT AND SERVICES

| Product Description | Customer Service Identifier (CSI) | Qty | License Level / Type |
|---|---|---|---|
| Oracle Business Intelligence Suite Foundation Edition - Processor Perpetual | 20658311 | 6 | Full Use |
| Oracle Data Integrator for Oracle Business Intelligence - Named User Plus Perpetual | 20658311 | 40 | Limited Use Other |
| Oracle Data Integrator for Oracle Business Intelligence - Processor Perpetual | 20658311 | 6 | Full Use |
| Oracle Data Visualization - Named User Plus Perpetual | 20658311 | 40 | Limited Use Other |
| Oracle Data Visualization - Processor Perpetual | 20658311 | 8 | Full Use |