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Transcript of Strategic Planning & Service Delivery Meeting

Date: April 8, 2026

Case: Chicago Transit Authority Board Meeting, In Re:

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BEFORE THE CHICAGO TRANSIT AUTHORITY BOARD

COMMITTEE ON STRATEGIC PLANNING AND

SERVICE DELIVERY

Chicago, Illinois

Wednesday, April 8, 2026

9:34 a.m. CT

Job No.: 628379

Pages: 1 - 20

Reported By: Courtney Petros, RPR, CSR

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Conducted on April 8, 2026

1 Committee on Strategic Planning and Service
2 Delivery, held at:

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5 CHICAGO TRANSIT AUTHORITY

6 567 West Lake Street

7 Chicago, Illinois 60661

8 312.681.3137

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13 Before Courtney Petros, a Certified Shorthand
14 Reporter and Registered Professional Reporter in
15 and for the State of Illinois.

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A P P E A R A N C E S

BOARD MEMBERS:

LESTER L. BARCLAY, CHAIRMAN

REV. DR. L. BERNARD JAKES, VICE CHAIRMAN

ROSA Y. ORTIZ

ROBERTO REQUEJO

ALSO PRESENT:

NORA LEERHSEN, ACTING PRESIDENT

SISAVANH BAKER, DEPUTY GENERAL COUNSEL

GEORGETTE GREENLEE, SECRETARY

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1 P R O C E E D I N G S

2 MS. GREENLEE: Good morning, everyone.

3 DIRECTOR ORTIZ: Good morning, everyone.

4 DIRECTOR JAKES: Good morning.

5 DIRECTOR ORTIZ: Thank you.

6 I am Rosa Ortiz, and I am the chair of the
7 Strategic Planning Committee. I would like to
8 call to order the April 8th meeting of the
9 Committee of Strategic Planning and Service
10 Delivery.

11 Georgette, can you please call the roll.

12 MS. GREENLEE: Sure.

13 Director Ortiz.

14 DIRECTOR ORTIZ: Here.

15 MS. GREENLEE: Director Requejo.

16 DIRECTOR REQUEJO: Present.

17 MS. GREENLEE: Chairman Barclay.

18 CHAIRMAN BARCLAY: Here.

19 MS. GREENLEE: Director Ortiz, you have a
20 quorum.

21 DIRECTOR ORTIZ: Thank you.

22 Our first order of the business is the
23 approval of the June 11th, 2025, Committee
24 minutes.

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1 May I have a motion to approve?

2 DIRECTOR REQUEJO: So moved.

3 MS. GREENLEE: Chairman Barclay.

4 CHAIRMAN BARCLAY: Second.

5 MS. GREENLEE: It's been moved by Director
6 Requejo, seconded by Chairman Barclay that the
7 minutes from June 11th, 2025, be approved as
8 submitted.

9 We'll take a roll call vote.

10 Director Requejo.

11 DIRECTOR REQUEJO: Yes.

12 MS. GREENLEE: Director Ortiz.

13 DIRECTOR ORTIZ: Yes.

14 MS. GREENLEE: Chairman Barclay.

15 CHAIRMAN BARCLAY: Yes.

16 MS. GREENLEE: The motion passes.

17 DIRECTOR ORTIZ: Thank you.

18 Our next order of business is the review
19 of an ordinance authorizing the implementation of
20 an extension of bus route number 10 Museum of
21 Science & Industry implementation of yearlong bus
22 service and renaming to number 10 Obama
23 Presidential Center/Museum of Science & Industry
24 Express.

1 Molly Poppe.

2 MS. POPPE: Good morning, Directors.

3 DIRECTOR ORTIZ: Good morning.

4 MS. POPPE: Okay. Good morning,
5 Directors. Molly Poppe. I am the chief planning
6 and innovation officer at CTA. And I'm joined
7 by --

8 MS. GUTIERREZ: Elsa Gutierrez, the VP of
9 scheduling and service planning.

10 MS. POPPE: So we are here to seek
11 approval of some changes to the number 10 Museum
12 of Science & Industry route.

13 Currently, the number 10 operates from
14 Memorial Day till Labor Day, so specifically --
15 excuse me -- a summer route. It operates about
16 every 30 minutes from 9:00 a.m. to 6:00 p.m. and
17 it is an express service from Water Tower Place in
18 Streeterville. It makes stops about every quarter
19 to half mile throughout the downtown area and then
20 expresses to the Griffin Museum of Science &
21 Industry.

22 Given the development of the Obama
23 Presidential Center and its opening coming this
24 summer, we were seeking to close a

1 three-and-a-quarter-mile gap in service along
2 Stony Island from where the Museum of Science &
3 Industry ended and where the OPC, Obama
4 Presidential Center, is located.

5 We are seeking to introduce daily bus
6 service year-round. So we no longer will have
7 this be just a summer service. This will be a
8 yearlong service operating every 30 minutes from
9 9:00 a.m. to 6:00 p.m. We are also seeking to
10 rename the route the number 10 Obama Presidential
11 Center/Museum of Science & Industry Express. I'm
12 sure people will not call it that. I'm sure
13 they'll call it the Obama route, which is great.

14 And we are estimating that it will drive
15 about 150,000 additional riders, which is tripling
16 the current ridership on the route, which does
17 about 50,000 rides a day during the summer.

18 So, with that, I'm going to pull up the
19 service that we have right now throughout the area
20 so that I can show how this number 10 extension
21 fits without the whole because there is a lot of
22 service throughout Obama Presidential Center and
23 want to make sure that we can all talk about how
24 this is really an investment in service along

1 Stony Island, but we do have consistent service
2 throughout the community area.

3 It's not letting me zoom in.

4 But if you folks can see here, we have a
5 host of different service along the south side
6 here. The red location, this is the number 10,
7 but, also, on Stony Island, we have the 28 and the
8 15 and the 6 that come up from the south.

9 And then we also have east/west service
10 along the 55, the 63, which is ten minutes
11 frequent network. So this provides ten minutes or
12 better service connecting east and west sides
13 there on the south side and connecting to the
14 Green and Red Line.

15 And then we have also have Metra Electric
16 District, which is undergoing specific -- some
17 significant rehabilitation of the University of
18 Chicago station, which will help service Obama
19 Presidential Center.

20 So, with that, happy to take any questions
21 on the extension for the number 10.

22 DIRECTOR ORTIZ: Thank you, Molly. Thank
23 you, Elsa.

24 I'm extremely happy to be able to chair

1 this particular meeting and this particular
2 session. I think our ability to service the OPC
3 and all the great benefits and assets that that's
4 going to bring to the -- to our entire city is
5 absolutely phenomenal.

6 So thank you for making that change. I'm
7 excited to see that as a year-round service and a
8 lot more frequency and just helping connect a lot
9 of our south side assets together. So thank you
10 for that.

11 Anyone else have any questions or
12 comments?

13 DIRECTOR REQUEJO: Yes. Congratulate you
14 and the team on getting this done. This is not
15 easy to expand service. And I am as excited about
16 this route about the ten-minute frequency
17 improvements for people who take the 55 and the
18 63. So well done there, too.

19 A couple questions.

20 One is how is the center accommodating
21 space for the increased number of buses that are
22 going to stay there for a minute waiting for
23 people, etc.? How is it going to advertise it to
24 inside of the center? And what has been the role

1 of CDOT facilitating this?

2 MS. POPPE: So I'm going to take you in
3 reverse okay, if that's okay.

4 So CTA has been working with the Chicago
5 Department of Transportation, RTA, and Metra to do
6 way-finding throughout the community area to make
7 sure that there is some uniform, consistent
8 signage throughout that community area directing
9 folks from transit to the Obama Presidential
10 Center and from the Obama Presidential Center
11 campus to transit.

12 So there's going to be a lot of
13 way-finding and signage that CDOT has been
14 coordinating with all of us so that it is easy for
15 our visitors and residents alike to understand how
16 to move around the campus and how to access the
17 service.

18 Additionally, we've been doing some work
19 with CDOT to upgrade the bus stops along Stony
20 Island. So there will be some improved bus stops
21 along Stony Island as well. So for the service
22 both on the 10, but as well the 28 and the 15 and
23 the 6, there will be better bus stops throughout
24 that community area.

1 One thing that we are going to continue to
2 work with Obama Presidential Center on is how
3 we're going to promote this. So one of the ways
4 that we plan to work with OPC is if we can get
5 into their e-mails, right, so they're e-mailing
6 all of their ticket purchasers -- ticket holders
7 how to get to OPC and referencing Metra and CTA as
8 the best possible ways to get there.

9 And so we've had those conversations with
10 them. They are very excited about promoting
11 transit. They do not have a whole lot of parking.
12 They are very much focused on sustainability on the
13 campus, and so promoting transit is very important
14 to them. And we've had good conversations with
15 promoting public transit.

16 And then we plan to continue to work with
17 them as ridership evolves to see if there's more
18 potential service that we can provide with the
19 number 10 or other routes and see if there's also
20 better ways that our buses can access the campus.
21 Because there is some bus turnarounds there that
22 is for school children and other sort of bus
23 services for, like, charter services.

24 And so we'll continue to work with them to

1 see how we can access that campus, assuming we do
2 have a pretty significant ridership, which I think
3 we will.

4 DIRECTOR REQUEJO: Are there any formal
5 agreements coming up between CTA and the Center?

6 MS. POPPE: Potentially, yes. We are
7 working with them on some additional changes as
8 well, but I think this is a critical piece of this
9 effort so that we can make sure that we have the
10 signage in place, we have to do all the updates on
11 the buses to make sure that they'll be able to
12 announce the stops. So that is why we're taking
13 this right now, but I do anticipate we'll continue
14 to have conversations with them and potentially
15 have more for the Board later on this year.

16 DIRECTOR REQUEJO: And, again, the dates
17 for the new route and the signage, the new signage
18 on --

19 MS. POPPE: Yeah. So the signage is going
20 to start going in I believe -- some of it is in
21 already, if I'm not mistaken.

22 Is that right?

23 MS. GUTIERREZ: No. The signage is still
24 --

1 MS. POPPE: The signage is still being
2 fabricated?

3 MS. GUTIERREZ: -- Still being fabricated
4 because the first date is Memorial Day. We'll
5 start putting it up a couple of weeks before. But
6 the Obama Center doesn't open until June 19th.
7 And so it's a little bit in advance so that people
8 are aware, know the route is going there, even
9 though the Center is not open. So that signage
10 will line up with Memorial Day weekend, which is
11 that Saturday.

12 DIRECTOR ORTIZ: And just to be on good
13 terms with everyone there, will it slow down sort
14 of Cottage Grove traffic one way or the other in
15 terms of where the bus stop is going to be
16 located?

17 MS. POPPE: No. It's going to run on
18 Stony Island, so it shouldn't slow it down. Stony
19 Island has some decent width there and we have
20 other bus service, so I anticipate we'll be fine.
21 And then we are going to layover at the YMCA on
22 64th and Stony Island.

23 DIRECTOR ORTIZ: Stony Island. Okay.

24 MS. POPPE: Yeah. I don't anticipate it

1 will slow anything down. If anything, you'll get
2 less cars on the road, you'll get more people in
3 CTA. So, hopefully, maybe it speeds it up a
4 little bit.

5 DIRECTOR ORTIZ: Great. They still
6 haven't poured in the sidewalks, so if there's any
7 changes, I think we're on time.

8 MS. POPPE: There's still changes coming.
9 Yes.

10 CHAIRMAN BARCLAY: Molly, is there any
11 direct route from the Green Line and Cottage Grove
12 directly to the Obama Presidential Center?

13 MS. POPPE: Yeah. So 63rd Street bus
14 route connects directly at Cottage Grove. And
15 with it running every 10 minutes, that is going to
16 be a really good service for folks at 63rd Red
17 Line, King Drive, and Cottage Grove to utilize the
18 63 as a direct connection into the campus. And
19 the 63 is 24/7, right? It's an owl service?

20 MS. GUTIERREZ: Yes.

21 MS. POPPE: Yeah. It is an own service as
22 well.

23 CHAIRMAN BARCLAY: So you still have to
24 walk down a couple of blocks?

1 MS. POPPE: Well, you'll exit Cottage
2 Grove and it's one block north.

3 MS. GUTIERREZ: One block north. One or
4 two blocks north.

5 MS. POPPE: Yeah. But the entire campus
6 is, like, 13 acres, so it's a pretty large campus.

7 DIRECTOR ORTIZ: Any other questions or
8 comments?

9 DIRECTOR JAKES: Is there going to be
10 increased service on 63rd, 55th coming from the
11 west to the east?

12 MS. POPPE: At this point with the
13 frequent network and running 10 minutes or better,
14 which we started last spring in 2025, we have
15 really good, consistent service on those two
16 routes.

17 We will continue to monitor ridership.
18 And it will be a good day for us if we're required
19 to add more because of crowding. But, right now,
20 with the ten minutes or better service, we don't
21 anticipate crowding conditions. And we see this
22 as a frequent access that and should work for the
23 attendees.

24 MS. GUTIERREZ: Yeah. I would add, we are

1 going to monitor that service at the beginning and
2 then throughout to get a sense of if we need to
3 readjust the ten or the other routes given the
4 amount of usage.

5 So we plan to continue to monitor a little
6 closely as that center opens. They do anticipate
7 being sold out the first year. And so, therefore,
8 we want to make sure that we are the first option
9 people think of when they need to get to the
10 center and make adjustments if we need to for
11 those routes that are more popular, right? Since
12 there's a lot of service, we want to see which
13 ones are the most popular, and those are the
14 routes that we will then readjust services if we
15 need to.

16 DIRECTOR JAKES: Sure. Yeah. I was just
17 thinking about L and the people riding the Red
18 Line to get off at 55th.

19 MS. GUTIERREZ: Yeah, to get there. And
20 it's ten minutes or better. So in the a.m. and
21 p.m. rush, both 63rd and the 55th are more
22 frequent than ten minutes. They're, I think, at a
23 six-minute, eight-minute frequency. So it's in
24 the peak. We just don't go wider than ten minutes

1 from 6:00 in the morning still 9:00 p.m. So
2 that's kind of the time when the center is open as
3 well.

4 DIRECTOR ORTIZ: Thank you.

5 May I have a motion to place this
6 ordinance on the omnibus for Board approval?

7 DIRECTOR REQUEJO: So moved.

8 CHAIRMAN BARCLAY: Second.

9 MS. GREENLEE: It's been moved by Director
10 Requejo, seconded by Chairman Barclay that the
11 ordinance be placed on the omnibus for Board
12 approval.

13 We'll take a roll call vote.

14 Director Requejo.

15 DIRECTOR REQUEJO: Yes.

16 MS. GREENLEE: Director Ortiz.

17 DIRECTOR ORTIZ: Yes.

18 MS. GREENLEE: Chairman Barclay.

19 CHAIRMAN BARCLAY: Yes.

20 MS. GREENLEE: The motion passes.

21 DIRECTOR ORTIZ: Thank you.

22 Since there is no further business to come
23 before the Committee, may I have a motion to
24 approve the omnibus and recommend the omnibus for

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1 Board approval?

2 DIRECTOR REQUEJO: So moved.

3 CHAIRMAN BARCLAY: Second.

4 MS. GREENLEE: It's been moved by Director
5 Requejo, seconded by Director -- by Chairman
6 Barclay that the omnibus be put before the Board
7 for Board approval.

8 We'll take a roll call vote.

9 Director Requejo.

10 DIRECTOR REQUEJO: Yes.

11 MS. GREENLEE: Director Ortiz.

12 DIRECTOR ORTIZ: Yes.

13 MS. GREENLEE: Chairman Barclay.

14 CHAIRMAN BARCLAY: Yes.

15 MS. GREENLEE: The motion passes.

16 DIRECTOR ORTIZ: May I have a motion to
17 adjourn?

18 DIRECTOR REQUEJO: So moved.

19 CHAIRMAN BARCLAY: Second.

20 MS. GREENLEE: It's been moved by Director
21 Requejo, seconded by Chairman Barclay that the
22 meeting be adjourned for Strategic Planning and
23 Service Delivery.

24 We'll take a roll call vote.

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1 Director Requejo.
2 DIRECTOR REQUEJO: Yes.
3 MS. GREENLEE: Director Ortiz.
4 DIRECTOR ORTIZ: Yes.
5 MS. GREENLEE: Chairman Barclay.
6 CHAIRMAN BARCLAY: Yes.
7 MS. GREENLEE: The motion passes.
8 You have to say meeting adjourned. Not
9 me. Say meeting adjourned.
10 DIRECTOR ORTIZ: Meeting adjourned.
11 (Off the record at 9:48 a.m.)
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CERTIFICATE OF SHORTHAND REPORTER

I, Courtney Petros, Registered Professional Reporter and Certified Shorthand Reporter, the officer before whom the foregoing proceeding was taken, do hereby certify that the foregoing transcript is a true and correct record of the testimony given; that said testimony was taken by me and thereafter reduced to typewriting under my direction; that reading and signing was not requested; and that I am neither counsel for, related to, nor employed by any of the parties to this case and have no interest, financial or otherwise, in its outcome.

IN WITNESS WHEREOF, I have hereunto signed this 14th day of April, 2026.



COURTNEY PETROS, RPR, CSR

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